



Important: Please pass this memo to your alarm company to update the key holder details

PATROL & RESPONSE (P&R) Service Information

G4S 24/7 Patrol & Response Control Room alarm phone number: **0870 333 1506** (This is the contact number you should pass to your Alarm Company), so that they may pass alarm activation calls to us immediately (please note all calls are recorded).

Account updates (new alarm system codes or emergency contact updates or new keys) need to be emailed through to prnational.accounts@uk.g4s.com & Samuel.Kennedy@uk.g4s.com quoting your Site Name, Address, Postcode

If you have triggered your alarm by mistake and want to stand down our officer from attending call **0870 333 1506**

