

FOI DOF/2025-0314

**Request**

Re: AO competition IRC303169

Under Freedom of Information, I would like you to provide me with the following information:

1. How my other candidates were crashed out of the system.
2. How many got technical support to complete the interview process and how many did not and...
3. ...how or who decided who was provided with the opportunity to resit or re-upload responses.
4. How much public money was wasted on an interview system that was not fit for purpose and who was responsible for the waste of tax payers money as someone somewhere has some serious answers and explaining to do about how they can ruin peoples hopes, lives and opportunity for employment.

**DoF Response**

I can confirm the Department holds some of the information requested.

1. The Department does not hold this information.
2. The Department does not hold this information.
3. Any queries and complaints regarding this competition, including those related to technical issues during the interview stage, were assessed on a case-by-case basis in conjunction with NICS HR and the platform provider and responded to accordingly.
4. This information is not held.