

**FOI DOF/2025-0519**

**Request**

Please can you answer the following questions:

- 1) Are Agency Workers in the NICS entitled to the same disciplinary processes as permanent NICS are?
- 2) When an agency worker is under investigation who is responsible for this investigation, their agency or wherever they are working in the NICS?
- 3) Are Agency Workers entitled to know if they are being investigated and a disciplinary process is taking place against them?
- 4) If an Agency Worker wants to appeal their dismissal who should they contact first, wherever they were working in the NICS or their Agency?
- 5) Can recruitment agencies and the NICS refuse to investigate agency workers who raise grievances after their dismissal?
- 6) What reasons are typically given for refusing to hear an Agency Workers grievance?

**DoF Response**

I can confirm the Department does not hold the information requested.

The Department hold no information on agency worker grievances as these should be raised with their respective agency.

You have previously been advised the Department does not hold information in relation to agency staff, any further requested relating to agency staff information will be refused.