

FOI DOF/2026-0046

Request

Would you be able to provide any details regarding the basis on which Fujitsu Services Ltd, was awarded 5 out of 5 on the social value measure? This could include any of the following:

- a. The submission provided by Fujitsu Services Ltd as part of the procurement process in response to the question on how the company would meet the social value criterion
- b. The KPIs agreed with Fujitsu Services Ltd upon award of the project

DoF response

I can confirm the department holds the information requested.

Before addressing the specific points you have raised, it may be helpful to outline the basis on which tenderers were awarded a score out of 5 for the for the AC13 Social Value criterion. To provide this context we are releasing the following documents:

- **(Annex C) ID 3830533 Volume 1 (Part 2) ICD Evaluation Methodology**, which sets out the evaluation criteria, including AC13 (Social Value). The scoring matrix at page 24 and the social value question at page 44 Appendix E of this document.
- **(Annex D) ID 3830533 Social Value Delivery Plan Template**, the excel template issued to tenderers for completion as part of their submission and referenced within the IFST.
- **(Annex E) LR DPC Schedule 12 (Social Value) of the Terms and Conditions**, provided to all tenderers as part of the tender documentation and also referred within the IFS.

These documents describe the evaluation methodology applied to all tenderers and therefore provide the basis on which the Social Value scores were determined.

In terms of your specific questions on point a and b:

- a) The submission provided by Fujitsu Services Ltd to the Social Value criterion (AC13) was considered under the **Public Interest Test (Annex G)** and is exempt from disclosure under section 43(2) (Commercial Interests).
- b) The contract issued to all tenderers **(Annex F) LR DPC Schedule 2.2 (Performance Levels) updated**, which sets out the standard contractual KPIs, including those relating to Social Value.

While Fujitsu Services Ltd completed elements of this schedule as part of its tender documentation, that supplier-specific material was considered under the **Public Interest Test (Annex G)** and is also exempt from release under Section 43 (2) (Commercial Interests)