

Improving Land Registers Newsletter



Land & Property Services
Seirbhísí Talún agus Maoine



Issue 2 – March / April 2026

Welcome to the second Improving Land Registers Newsletter in support of the Land Registration Implementation Project. In March and April, we ran further events to provide service users with an overview of the features being developed for the online solution that will replace LandWeb.

What's changing?

Land Registration services in NI are changing as part of a wider transformation of Land and Property Services (LPS).

This includes replacing our current IT system, LandWeb with a modern digitally enabled solution and transforming our processes to improve customer service and ensure that our services are fast, reliable and accessible.

We are taking a Digital First approach to system design, meaning that users will be able to carry out most land registration transactions fully online. Users will be able to submit applications, search for information, pay for services and access support online.

Recent achievements

- ✓ Reviewed user journeys with solicitors, law searchers and council staff on the initial designs for the services that will support Ground Rents, Registry of Deeds and Statutory Charges registers on 4 March.
- ✓ Published the findings from our consultation on the legislation that underpins land registration activities in Northern Ireland at <https://www.finance-ni.gov.uk/consultations/land-registration-legislation-project-consultation>.
- ✓ Introduced the project to 33 councillors at the NILGA Executive Board meeting on 13 March and held a webinar information session for 40 local government officers on 23 April.

Our approach

Training: We are developing a flexible training approach to support everyone who will use the new digital system. This includes working closely with both our staff and external users to understand the needs, key processes, and most effective ways to support learning across each user group. To ensure training is accessible and practical, we are exploring a range of delivery channels, user guides, trainer-led sessions, virtual walkthroughs and short video tutorials. This blended approach will help provide flexible learning options and support people as they start to use the new system.

Consultations: Our Land Registration Legislation Consultation received 58 responses from stakeholders including The Law Society of Northern Ireland, Royal Institution of Chartered Surveyors, National Trust, solicitor firms, lenders and public bodies. The consultation demonstrated overwhelming stakeholder support (93.35% agreement) for the proposed legislative changes that will enable our move to digital services.

What's next?

- LPS will review and address responses to our consultation about the future of Land Registration fees, which help cover the costs for the services that we provide. You can find more information at <https://www.finance-ni.gov.uk/consultations/departments-finance-land-registration-fees-orders-consultation>.
- Let us know what you would like to hear more about in our newsletters by getting in touch!

Get in touch

To receive this newsletter or opt out of future issues, to ask questions or to hear about our events, please contact us:

Email: improvinglandregistersni@finance-ni.gov.uk

Website: <https://finance-ni.gov.uk/improving-lr>

Join our Stakeholder Forum: <https://forms.office.com/e/1zzwrF0wQr>