

FOI DOF/2026-0315

Request

RE: McCloud Remedy Processing Team

- 1) How many Staff (part/time full/time) are in the Processing Team?
- 2) Give a breakdown of their Grades via an organization chart?
- 3) How many payments / decisions have been made and from what date

DoF response

I can confirm that the Department holds the information requested.

- 1) There are 9 staff in the processing team: 8 full-time and 1 part-time.
- 2) The processing team consists of 1 Staff Officer, 2 Executive Officer 2s and 6 Administrative Officers.



- 3) Since September 2025, 2,186 McCloud remedy cases have been processed. This has resulted in 626 additional payments being made to members. In total 5,711 decisions have been received.