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Public involvement and engagement strategy

LPS Valuation Statistics



Date June 2026

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LPS Valuation Statistics (House Price Index)

This document outlines how LPS Valuation Statistics engages with users to ensure its outputs remain relevant, high quality and aligned with the Code of Practice. LPS Valuation Statistics is responsible for the House Price Index, Housing Stock and New Dwelling statistics for Northern Ireland.

The statistical work programme outlines developments to the LPS Valuation Official Statistics. This has been published to support transparency, in line with the LPS Valuation Statistics revision policy, user engagement commitments and the UK Statistics Authority's Code of Practice.

All LPS Valuation (NISRA) official statistics are produced and published in line with the [Code of Practice](#) (the Code), regulated by the Office for Statistics Regulation. This approach is aligned with the Code, in particular Trustworthiness (T4: Transparent processes), Quality (incorporating user feedback to improve quality), Value (Actively engaging users to maximise the public value). We are committed to inclusive engagement, ensuring that outputs and engagement activities are accessible to all users, including those with additional needs.

The framework for the Code of Practice for Statistics is based on three core principles:

- Trustworthiness – having confidence in the people and organisations that produce statistics and data
- Quality – using suitable data and appropriate methods that produce assured statistics
- Value – producing statistics that benefit the public by informing and supporting decision making, action and debate.

This document sets out the user engagement strategy for the LPS Valuation Statistics, with the intent of increasing both the quantity and quality of user engagement on official statistics produced by the team.

The document is underpinned by the [Government Statistical Service's \(GSS\) strategy](#) for user engagement. This strategy outlines a clear vision and deliverables for producers of statistics within government. The 3 main goals are to:

- Collaborate across boundaries to offer a more coherent user experience
- Build capability and equip producers of statistics with practical skills and tools to deliver effective user engagement activities
- Strengthen our culture and ensure user engagement is always an ongoing and essential part of a statistics producer's role.

Strand 1: Understanding our Users

As a small team, the LPS Valuation Statistics is the single point of contact for the statistical outputs and understand who the users of the data are.

Key users of the LPS Valuation Statistics include:

- Central and local government policymakers
- HM Treasury and other UK departments
- Housing sector professionals (estate agents, developers, lenders)
- Academics and researchers
- Media organisations
- Members of the public

The team is responsible for understanding and delivering the GSS user engagement strategy, being responsible for shaping and delivering user engagement for the releases. They are responsible for

- Leading and delivering user engagement or research for the statistical publication they are assigned to
- Ensuring that any user engagement is delivered in line with legal and ethical guidelines
- Working with the UK House Price Index Working Group to support the delivery of engagement, surveys and any other relevant user engagement projects.

LPS Valuation Statistics will be feeding into a UK House Price Index user engagement survey. The survey will aim to research potential and existing users' attitudes towards our statistics, with the aspiration to improve and in particular explore alternative ways of publishing output.

LPS Valuation Statistics plan to hold an in person user engagement event before the end of 2026 as it has been a number of years since previous meetings. This will be to look at the outputs that are published to see if they are still relevant to users and if there are different tables or statistics required.

LPS Valuation Statistics will use a range of engagement methods, including:

- User Surveys (e.g. UK HPI Survey and our own);
- Stakeholder meetings;
- Direct user correspondence (email enquiries);
- Collaboration with UK working groups; and
- Web feedback tools and analytics

Strand 2: Developing our statistics

Strand 2 focuses on using user insights to develop and improve statistics. Developments will balance differing user needs and be guided by evidence from engagement activities. This includes enhancing data presentation, improving guidance and accessibility and embedding regular communications (eg mailing lists and alerts).

User feedback will be assessed and prioritised based on alignment with strategic objectives, resource implications, impact on users and statistical robustness and quality considerations.

Strand 3: Monitoring our progress

Performance will be monitored using a combination of: Quantitative measures (page views and downloads, number of data requests, attendance at engagement events) and Qualitative measures (user feedback via surveys and email, stakeholder insights from meetings, evidence of statistics informing decisions).

These metrics will be reviewed regularly to inform continuous improvement.



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Conclusion

The strategy is cyclical, with user research informing development and performance monitoring. This ensures that LPS Valuation Statistics remain responsive, relevant and aligned with user needs. User engagement will be revised at each index rebasing, and more frequently where required.

Planned Engagement Activity

2026 – participation in UK HPI User Survey

2026 – In-person LPS Statistics user engagement event

Ongoing – Monitoring and responding to user feedback

Next rebasing – full review of user needs

Contact Information

Contact LPS Valuation Statistics at LPS.ValuationStatistics@finance-ni.gov.uk

Last Updated and Published

June 2026