

FOI DOF/2022-0440

**Request & Response**

**I am writing to request the following information under the FOI Act. Please see the notes at the bottom for clarification on these requests.**

Please note that we can confirm that Enterprise Shared Services (ESS) in the Department of Finance holds information on behalf of Northern Ireland government departments in relation to your request. The response to each of your points will follow in turn.

**1. Do you use one or more collaborative messaging apps?**

**\*\* If no to Q1, Q2-4 do not apply to you and I do not need a response to them.  
\*\***

Yes.

**2. Please supply:**

**2.1. a list of names of those apps,**

MS TEAMS and Cisco Jabber.

**2.2. the total number of your employees and workers who are registered for each app.**

27,502 users are licensed to use MS TEAMS.  
17500 jabber extensions registered to users.

**3. Please provide a list names of public channels in those apps which are used primarily for non-work purposes / socialising among employees.**

We can confirm that there are no public channels.

**4. To the extent that these are set in the apps, please also provide the following for each channel in Q3:**

**4.1. Channel topic**

**4.2. Channel description**

**4.3. The number of members in that channel.**

**\*\* Notes for Q1-4. \*\***

**Q1-4: Examples of collaborative messaging apps include Slack, Microsoft Teams, Google Chat, Matrix and Workplace. There are other apps too, and you**

may be using an app that you've built internally. For the avoidance of doubt, I am including services provided solely via a website within the meaning of "app" here.

**Q3-4: Examples of channels include a general non-work channel and channels for specific interests and hobbies, such as pets, cooking, sports, and so on. Public channel means that any employee may freely join and post in the channel if they are registered for the app, without having to request access. Your messaging app may use a different term for channels, such as (but not limited to) "groups", "categories", and "streams".**

**Q4: For the avoidance of doubt, I am not looking for a channel topic or description to be written solely for this FOI request if one doesn't already exist. Some apps provide these as built-in fields that employees can set. It is these fields I am looking for.**

As per Question 3 above we can confirm there are no public channels, therefore Question 4 is not applicable in this case.