ANNEX A

FOI DOF/2024-0234

Request

Re: AO Competition IRC298427

1. How many people participated in recent recruitment process for AO position

2. How many passed numeracy stage

3. How many passed 2nd stage - recorded video interview.

4. How many participants were unsuccessful due to technical issues (sound or/and video) of the recorded interview stage.

5. How many participants were unsuccessful due to NICS not being able to assure identity of participant in video interview.

6. How many participants from listed in request 5 has been contacted to provide a valid copy of id.

7. Have video interview of those participants who were unsuccessful in point 5 been assessed in whole.

DoF Response

I can confirm the department holds the information requested.

1. There were 6367 valid applications for this competition.

2. There was no numeracy stage. Candidates were assessed by using an online Customer Service Skills Test with the top performing candidates being brought forward to pre recorded interview stage.

3. 1207 passed 2nd stage - recorded video interview.

4. 427 participants were unsuccessful predominantly due to end user / candidate technical issues (sound or/and video) of the recorded interview stage and not the NICSHR platform.

5. 102 participants were unsuccessful as a result of not being able to assure identity in video interview

6. None of the participants from those listed in request 5 have been contacted to provide a valid copy of id.

7. No, candidate failure to provide a suitable form of id resulted in the interview not being assessed.