

## DOF/2021-0406

### Request

*Our [Covid Small Business Grant] application has been refused because "our records indicate that your business does not operate in the Retail, Hospitality, Tourism or Leisure sector, and is therefore excluded from receiving support from this scheme". Please forward a copy of these records together with all working documents in relation to our application.*

### Response

Please see below a screenshot of the notes we have against the application, when it was assessed on the application portal. This was an online portal, where the information that was supplied by yourselves on application is recorded, along with all other information and actions relating to the assessment of the application, including final decision. Some information has been redacted under Section 40(2) of FOIA in conjunction with the Data Protection Act 2018 as it is third party personal information.



**BUSINESS TOP-UP GRANT PORTAL**

OpsManager

General

- Dashboard
- Search Applications
- Statistics

Reconsiderations

- View reconsiderations awaiting payment

Admin

- Add/Edit user

6	Connected business received automatic top up	Pass
7	Rejected by DfE for original scheme	Pass
8	Received LTHBSS	Pass
9	Bank details indicate a payment has already been made	Pass
10	Multiple applications with these bank details exist	Pass
11	NAV between £15,001 and £51,000	Pass
12	Business Operates in RHTL Sector	Fail

**Application History**

#	Date Logged	User Role	User	History Type	Decision	Action	Compliance ID	Notes	TellUs Reference
1	15/08/2021 08:17:31	Caseworker	[REDACTED]	Action		Self-assigned	N/A		
2	15/08/2021 10:17:22	Caseworker	[REDACTED]	Decision	Rejected	N/A	N/A	Not on the RHTL sector. AD.	
3	16/08/2021 15:19:52	Approver	[REDACTED]	Action		Decision Upheld	N/A	Caseworker Decision Upheld	
4	03/09/2021 14:11:32	Recon Caseworker	[REDACTED]	Decision	Rejected	N/A	N/A	Face book page show that this is a local radio station and doesn't match any category in section 3 eligibility. Checked TELLUS and nothing to support application	
5	04/09/2021 10:35:09	Recon Approver	[REDACTED]	General Note		N/A	N/A	QA Initiated [REDACTED] 4/09/21	
6	09/09/2021 07:49:35	Recon Approver	[REDACTED]	General Note		N/A	N/A	Content that this business is a radio station and therefore not deemed RHTL. Ineligible for support payment. [REDACTED] 09/09/21	
7	09/09/2021 07:49:51	Recon Approver	[REDACTED]	Action		Decision Upheld	N/A	Recon Caseworker Decision Upheld	

Re: Localised Restrictions Support Scheme  
 Caution – This email has been received from outside the NICS network. Please er